

Customer Assurance Program

Questionnaire Preparation Form

Part of the process of providing you a design for your networking project includes filling out a questionnaire. The answers to the questions allows us to provide you with the most accurate specifications and design possible. This form may be helpful in gathering the information you will need to complete the questionnaire.

| Field | Required Field | Description | Your Answer |
|---|----------------|--|-------------|
| Dealer Business Name | Required | Name of your business | |
| Distributor(s) | | What distributors you buy from. | |
| First Name | Required | Your first name | |
| Last Name | Required | Your last name | |
| Phone Number | Required | Your phone number (so we can contact you with any questions about the design) | |
| Email Address | Required | Your email address (so we can contact you with any questions about the design) | |
| Project Name | Required | So when you call us we can refer to the correct design | |
| Project installation date? | | When will the project be installed? | |
| Is the project commercial or residential? | | | |
| Street Address | | Project street address 1 | |
| Address Line 2 | | Project street address 2 | |
| City | | Project city | |
| State/Province/Region | Required | Project state | |
| Zip/Postal Code | Required | Project zip/postal code | |
| Country | | Project country | |
| What is the square footage of the home/business? | Required | | |
| Length | Required | How long is the structure | |
| Width | Required | How wide is the structure | |
| How many floors/levels? | Required | | |
| Are the floors between levels made of wood joists or concrete? | Required | | |
| What materials are the interior walls made from (wood framing & drywall, concrete, brick, stone, metal, lathe & plaster, etc.)? | Required | | |
| Are there any materials or features in the home/building that could affect the wireless signal, such as | Required | | |

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|---|----------|---|--|
| large mirrors, fish tanks, stone, concrete, radiant heating, UV window film, etc? If so, please notate their location on the blueprint. | | | |
| Attach your blueprint here. If you don't have a blueprint, a sketch will due. If you have nothing, we may not be able to provide a wireless design. | | | |
| How many Ethernet devices will be on the network? | Required | So we can make sure we specify the right number and type of switches | |
| How many PoE ports do you need? | Required | So we can make sure we specify the right number and type of switches | |
| What is the total PoE budget needed (Watts)? | | | |
| How many controllable outlets in PDU's would you like to include in your design? | | So we can make sure we specify the right number and type of power distribution units | |
| What is the approximate speed being delivered to the home/building by the Internet Service Provider (Mbps)? | Required | So we can specify the right router for the project | |
| How many wireless devices will be on the network? | Required | So we can specify the right number of wireless access points for the project | |
| Do you need your design to provide complete 5GHz coverage... | Required | So we can specify the right number of wireless access points for the project | |
| Do you need a secure wireless guest network? | Required | So we can specify the right number of wireless access points and switches for the project | |
| Check Mark the devices you'll be installing on the network: | | Some devices require special network configuration. | |
| Would you like the client facing proposal to include MSRP? | Required | | |
| Is there any other information or comments you would like to add? | | | |